



19 August 2020

# Letter of Confirmation

## DSP Operational Framework Compliance

This letter is to confirm **Frontier Software Pty Ltd (ichris)** has demonstrated their compliance against the requirements of the Digital Service Provider (DSP) Operational Framework (the Framework).

On-going compliance has been demonstrated through the completion of an annual review. The next review date for ichris is April 2021.

The Framework is a risk scaled model that sets minimum requirements a DSP needs to meet in order to consume ATO services. The Framework reduces the risk of identity theft, fraud and system hacks and aims to protect the integrity of tax and superannuation systems.

Further details on the Framework requirements can be found at [DSP Operational Framework](#).

If you would like to confirm the validity of this letter, please email [DPO@ato.gov.au](mailto:DPO@ato.gov.au).

Regards

**Kylie Johnston**  
Director  
Digital Partnership Office  
Australian Taxation Office